

The quality policy pursued by **ROTOPRINT SOVRASTAMPA S.r.l.** a company that provides services: **Realization of overprinting on flexible packaging in reels and preforms for the industry food and non-food**; is based on the principle that the development and implementation of **“Quality Management System” and for mitigation of “Climate Change”** in compliance with UNI EN ISO 9001:2015 standards, is the main factor of excellence and competitiveness of the company. In addition, it is believed that it adds to the company's prestige and allows it to operate in the market with professionalism in compliance with the present laws.

To this end, the management of **ROTOPRINT SOVRASTAMPA S.r.l.** has established the following basic guidelines:

- has allocated the funds and made available the personnel and tools necessary for the implementation of the Management System for Quality that will be constantly monitored and periodically evaluated, measuring the achievement of the objectives set for the controlled processes;
- must give full attention to customer demands and expectations, the requirements of applicable rules and regulations, and the continuous improvement of the organization and customer and stakeholder satisfaction;
- must pursue quality at all stages of each process, where every employee is involved in achieving the objectives established;
- **must pursue climate change management at all stages of each process, where every employee is involved in achieving the established goals on climate change itself,**

The **“INTERESTED PARTIES”** to the corporate quality policy of **ROTOPRINT SOVRASTAMPA S.r.l.** are:

- Ownership;
- Personnel/organization
- Customers: Condominiums, Public Bodies, Administrators;
- Competitors;
- Suppliers;
- LEGISLATIVE BODIES.
- ENVIRONMENT.

All these “Stakeholders” contribute both externally and internally to increase the company's awareness to operate, ever better, according to the principles of improvement expressed in the UNI EN ISO 9001: 2015 standard.

To comply with this, management is committed to:

Periodically analyze the business environment in which it operates;

- Conduct an assessment of business risks and define rules for their reduction, repeating the same periodically;
- Set challenging goals and objectives that create a clear vision of the organization's future;
- provide staff with the necessary resources, training and freedom to act responsibly;
- foster communication between different levels of the organization;
- take into account the needs of all stakeholders, including customers, ownership, staff, suppliers, local communities and the community at large;
- **provide information and training to staff on the behavioral standards to be maintained related to the health of workers.**
- **provide information and training to staff on measures to be taken on climate change.**

In order for these objectives to be achieved and maintained, there are:

- Specific periodic meetings;
- Technical and quality improvement plans;
- Analysis of risks and opportunities;
- Involvement of selected suppliers and external collaborators in Company Quality policies;
- Internal and external audits of the Quality Management System.

As part of its quality policy and strategies, **ROTOPRINT SOVRASTAMPA S.r.l.** therefore pursues the following

PRIORITY GOALS - defined on clearly identified and measurable parameters:

- Market share expansion - new services, new customers.
- Reduction of returns and complaints from Customer, monitoring of customer satisfaction.
- Optimization of customer order fulfillment time.
- Professional growth of the work team and improvement of technical skills.
- Environmental improvement on processing.
- Risk and opportunity management.
- Management of worker health regulations.
- **Reducing the impact of climate change on the company.**

These objectives are contained in the Improvement Plan, which is the main directional tool for translating and implementing the Quality principles.

Management periodically verifies that this policy is appropriate to the company's purposes and context, implemented and shared at every level of the organization by establishing goals for continuous improvement and customer satisfaction.